

# DIGITAL WASTE MANAGEMENT



## QUESTIONS AND ANSWERS ABOUT EQUIPPING GARBAGE CANS WITH ELECTRONIC CHIPS

### GENERAL

#### WHAT IS AWRM PLANNING TO DO?

All residual, organic and paper garbage cans and containers in the Rems-Murr district will receive an electronic chip by the end of June 2026. This is attached to the top edge of the garbage can.

#### WHY DO THE GARBAGE CANS GET A CHIP?

The chips help to simplify waste disposal for you. From 2027, for example, fee stamps will no longer be required. In addition, the garbage cans can be clearly assigned to households using the digital aids. This ensures that only those garbage cans are emptied that are intended for the disposal of waste. The processing of complaints also becomes easier because the garbage collection routes can be precisely tracked. Digital recording can make misuse and theft more difficult.

### PROCESS

#### HOW LONG WILL THE CAMPAIGN LAST?

In October 2024, the garbage cans in the Backnang district of Maubach, which has been selected as a pilot area, will be equipped with chips. All other cities and municipalities will have their turn in the course of 2025.

#### WHEN WILL IT BE MY GARBAGE CANS' TURN?

You will receive a letter in good time informing you of the exact date when your garbage cans will receive a chip. The letter is usually sent about two weeks before the respective date.

#### WHAT DO I HAVE TO DO AFTER RECEIVING THE LETTER?

With the letter you will receive address stickers, which you should stick on the lid of the residual waste, organic waste and paper garbage can or container.

#### I HAVE RECEIVED TOO MANY STICKERS.

Unnecessary stickers can be disposed of.

#### THERE AREN'T ENOUGH STICKERS FOR ME.

In this case, please mark your garbage can clearly (e.g. with a note on the lid) with the street and house number.

#### HOW DO I KNOW IF MY GARBAGE CAN HAS ALREADY BEEN FITTED WITH A CHIP?

In addition to the chip, a sticker with a barcode is attached to the side of the garbage can. As soon as the sticker can be seen, the garbage can has been equipped and recorded in the system. In addition, you will receive a letter after the campaign listing all the containers that have been recorded.

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### WHO IS RESPONSIBLE FOR EQUIPPING THE CONTAINERS?

The company c-trace GmbH, which specializes in efficient logistics systems and has already successfully introduced such a system in many other municipalities, has been commissioned to equip the garbage cans. The employees of the company carry a letter of authorization with them.

### WILL THE EMPLOYEES OF THE COMPANY ENTER OUR PROPERTY?

If the garbage cans are correctly placed at the roadside, as stated in the corresponding letter, it is not necessary for the employees to enter your property.

### MY GARBAGE CANS HAVE ALREADY BEEN FITTED WITH A CHIP.

### NEVERTHELESS, SOMEONE FROM THE EQUIPMENT TEAM WANTED TO GET ACCESS TO MY CONTAINERS.

Don't worry! Sometimes random checks are made regarding the quality of the fitting. If in doubt, simply ask the person for the relevant letter of authorization.

## DATA PROTECTION

### WHAT DATA ARE STORED ON THE CHIP?

Only the 16-digit identification number is stored on the chip, which can only be allocated in the internal waste management system. The chip cannot be manipulated, deleted or overwritten from the outside.

## FEES

### HOW MUCH WILL THE EQUIPPING OF THE GARBAGE CANS COST ME?

The digitization of garbage cans in the Rems-Murr district is already included in the waste fees. There are no further costs for you.

### WILL THE FEE SYSTEM CHANGE?

The fee system remains the same. You continue to pay a basic annual fee based on the size of the household and an emptying fee depending on the size of the garbage can and the emptying frequency.

### HOW WILL BILLING WORK IN THE FUTURE?

From January 1, 2027, you will no longer need fee stamps. From that point onwards, both the basic fee and the emptying fee will be requested via the annual fee notice.